



# ARYON Technology Solutions

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## Endpoint, Detection, and Response Strategy

### Enhanced endpoint detection and response solution that secures all Council assets.

#### CLIENT PROFILE

Townsville City Council is responsible for directing and controlling the city's business affairs, performance of services and facilities, and overseeing allocation of the city's finances and resources. Additionally, the Mayor and Townsville City Council is tasked with ensuring the smooth running of the city and to ensure the social, economic, environmental and cultural wellbeing of the community, in accordance with the Local Government Act 2009 and Council's Corporate Plan.

#### REQUIREMENTS

- An effective cyber security program encompassing user education, technology enhancements, and a secure user environment to meet legislative compliance.
- A modern endpoint protection solution capable of Enhanced Detection and Response, supporting assets and devices against known and emerging threats.

#### THE CHALLENGE

The legacy EDR system for the total protection of users was overly reliant on system resources which slowed down devices and user workloads. The software was expensive compared to other EDR programs in the market, had limited customer support, and support was sometimes non-responsive.

## OUTCOMES



Ability to enable an effective cyber security program.



Meet documented risk appetite statements and manage community data safely.



Provide staff with an assurance that they are working in a secure environment.

## SOLUTION

This solution offers Council the capacity to remedy the impact of many forms of cyber-attack, and ability to mitigate the effects before getting systems back online. Users benefit from immunity from future attacks while detecting threats in advance. The Sentinel One XDR solution protects Council with the capability of enhanced detection and response that secures Council assets and devices. MDR Vigilance service powered by AI, detects and automates responses to threats with minimal human expertise 24\*7.

*“Council found the project to be delivered smoothly and as expected, as set out by the Aryon team.*

*The comprehensive protection and confidence that this solution has provided us is greatly valued.*

*We were pleased with how the Aryon technicians were able to seamlessly execute the project without causing any disruptions to our own teams.”*

# Townsville

In partnership with Townsville City Council

